



Digital Insights and Risk Management



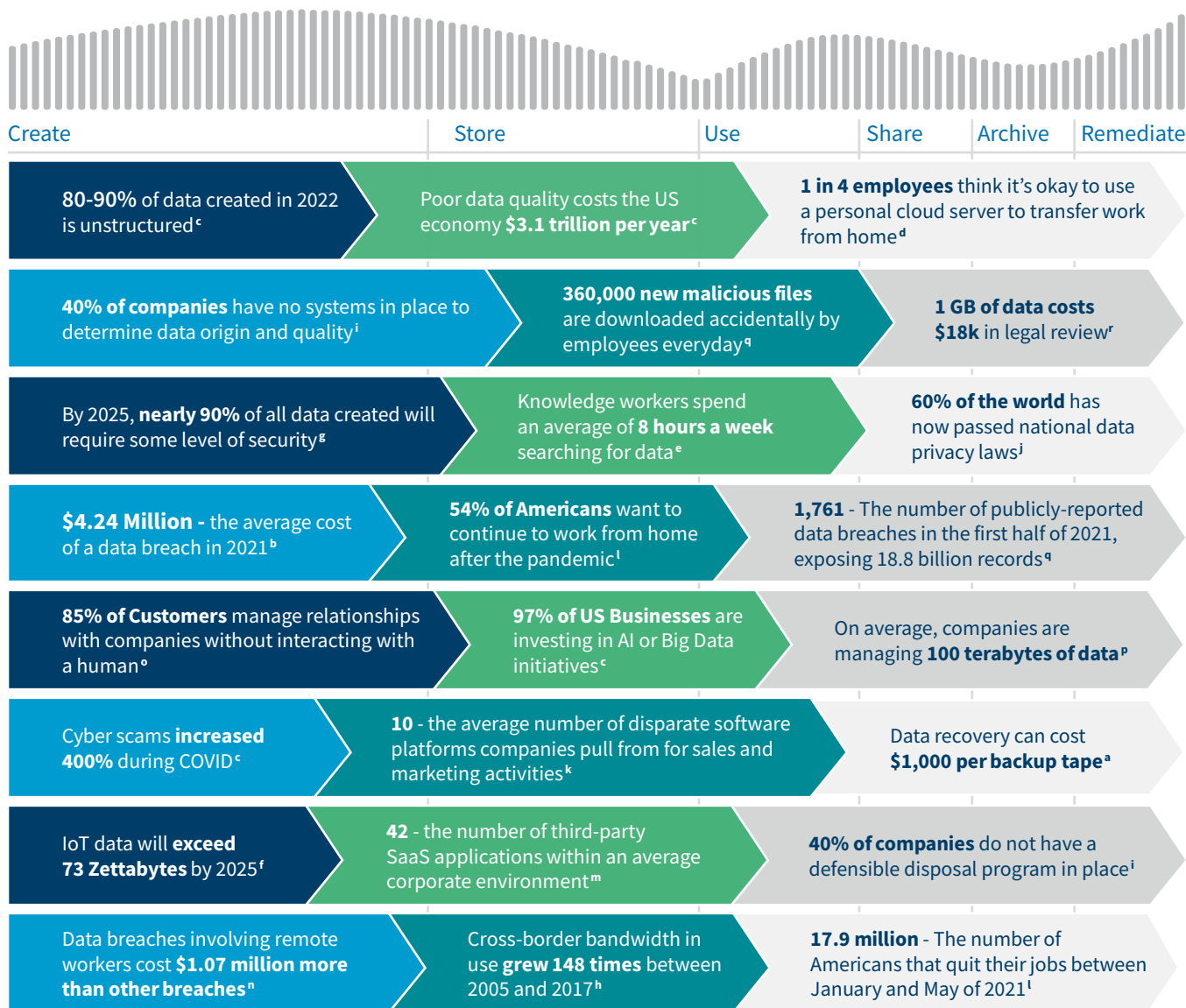
██████████ Growing the business, protecting
██████████ sensitive information and managing
liability in a complex and dynamic
environment – these are just a few of
today's organisational priorities in which
enterprise data plays a critical role.

How organisations, teams and stakeholders approach this data poses challenges and opportunities across the entire digital risk spectrum, including privacy, security, technology, legal, governance, risk and compliance.

Digital Insights and Risk Management

FTI Technology helps clients address challenges across the entire digital risk spectrum.

THE DATA JOURNEY



a <https://www.ironmountain.com/resources/general-articles/n-new-ways-to-manage-ediscovery-costs-for-backup-tapes>
b <https://www.ibm.com/security/data-breach>
c <https://techjury.net/blog/big-data-statistics/>
d <https://www.techtarget.com/searchsecurity/infographic/7-security-awareness-statistics-to-keep-you-up-at-night>
e <https://www.panopto.com/blog/how-much-time-is-lost-to-knowledge-sharing-inefficiencies-at-work/>
f [https://dataprot.net/statistics/iot-statistics/#:~:text=The%20consumer%20IoT%20market%20is,ZB%20\(zettabytes\)%20by%202025](https://dataprot.net/statistics/iot-statistics/#:~:text=The%20consumer%20IoT%20market%20is,ZB%20(zettabytes)%20by%202025)

g <https://www.i-scoop.eu/big-data-action-value-context/data-age-2025-datasphere/>
h <https://www.weforum.org/agenda/2019/12/cross-border-data-regulation-internet-governance/>
i <https://www.corporatecomplianceinsights.com/cgoc-survey-top-corporate-data-protection-challenges-reveals-6-percent-companies-feel-ready-gdpr-compliance/>
j <https://www.dfinsolutions.com/knowledge-hub/article/gdpr-ccpa-and-US-data-privacy-laws>
k <https://www.cloudkettle.com/blog/the-customer-data-problem-cdps/>
l <https://www.score.org/infographic-great-resignation>

m https://appomni.com/blog_post/2020-blog-how-3rd-party-apps-can-compromise-the-security-of-saas-environments/
n <https://www.vpnmentor.com/blog/data-privacy-security-stats/>
o <https://www.insurancethoughtleadership.com/customer-experience/human-touch-how-crucial-it-really>
p <https://www.spiceworks.com/marketing/reports/storage-trends-in-2020-and-beyond/>
q <https://www.securedgenetworks.com/blog/network-access-control>
r https://cdn2.hubspot.net/hubfs/6282623/Assets/Guides/Zapproved-Analyzing_The_True_Cost_Of_Ediscovery.pdf

Data Governance

FTI Technology is the premier provider of digital insights and risk management services that bridge all phases of the data life cycle.

Common business events – a merger between two companies, upgrading business applications or a digital transformation project – can have a profound effect on an organisation’s underlying data and technology ecosystem. Over time, if unmanaged, this can degrade data quality and expose the company to additional risks. And teams focusing on data governance are often challenged to reconcile these impacts, to both structured and unstructured data systems, with a broad and growing number of global standards and regulations.

FTI Technology’s global team is comprised of certified technologists, lawyers, former regulators and risk management experts. We work to understand client products, services and business processes and develop a holistic and deeper strategy that reduces risk around all data (including personal data) while also creating value by identifying areas for operational efficiency.

Data governance services include:

 Data Mapping	 Data Lineage and Quality	 Data Separation and Remediation
 Application Migration and Decommissioning	 Data Anonymisation, Encryption, Tokenisation and Masking	 Identity and Access Management

Data Privacy & Security

Today’s work environment is all about ease of use and access to an ever-evolving ecosystem of cloud collaboration apps, often while employees are working from home. These needs are difficult to balance against a growing list of global privacy laws and increasingly sophisticated external threats.

FTI Technology’s professionals, including forensic experts, corporate investigation specialists and technology and e-discovery professionals are industry leaders experienced in many of the largest regulatory and data privacy matters

of the past decade. We deliver practical business solutions that not only help organisations reduce the risk associated with privacy compliance obligations, but also recognise value in their personal data.

Data privacy services can include:

 Data Breach Services	 Privacy Program Development	 Data Subject Access Requests
 Privacy Managed Services	 Data Privacy Audits	 Data Privacy Technology Selection and Implementation

Information Governance

Corporations are under greater pressure to effectively protect sensitive data – from intellectual property to client credit card numbers. Yet many are unable to identify the specific vulnerabilities within their organisation or develop and implement effective data security and governance programs.

FTI Technology provides the people, process and technology to deliver concrete information governance improvements with demonstrable value for organisations. We assist in developing, implementing and documenting

information governance programs that reduce corporate risk, secure data, improve the e-discovery process and enable faster and deeper insight into data.

Information governance services include:

 Microsoft Office 365 Services	 Data Archiving & Remediation	 Legal Hold & Preservation
 Messaging and Records Management Policies	 Data Breach Response	

Legal Department Services

The corporate legal department continues to undergo a tremendous transformation. They are increasingly expected to operationalise their activities for greater efficiency, be fully engaged in driving strategic priorities for organisations, and help to continuously evaluate the myriad of risks and opportunities in today’s business environments.

FTI Technology provides legal departments a combination of services and technology to support effective financial management, strategic planning, technology road mapping, process improvements and reporting and analytics across the legal function. By providing these solutions alongside a wide range of corporate offerings

and deep transformation and change management expertise, FTI Technology can help clients design and implement operating models and technology that simultaneously meet corporate objectives and streamline legal operations, risk and compliance, information governance, data preservation and e-discovery practices.

Legal department services include:

 Legal Operations Strategy	 Legal Technology Transformation	 Contract Life Cycle Management
 Legal Spend Management	 Operational Analytics and Reporting	 Digital Forensics and Discovery

Risk & Compliance

Today, the fallout a company may face from a compliance matter extends far beyond hefty regulatory fines. Long-term reputational risk can trigger customer loss, employee retention issues as well as impact financial liquidity and shareholder value. As the stakes grow higher, new global regulations are placing additional requirements on organisations to better manage and control the growing volume, variety and velocity of enterprise data.

FTI Technology’s expert Risk & Compliance team helps clients respond to these challenges in a holistic, defensible and practical manner. From mapping evolving regulatory obligations with existing processes and infrastructure, to developing and implementing tech-forward solutions to

better automate compliance functions, our team helps clients strengthen their current environments, holistically respond to incidents, and sustainably recover their operations and reputation.

Risk and compliance services include:

 Maturity Model Consulting	 Communication Monitoring	 Technology Risk Management
 Antitrust and Anti-Bribery Audits and Compliance Programs	 Investigation Automation	 Procedure and Workflow Development

Disputes and Investigations

People, organisations and nations are more interconnected than ever before. The ongoing increase in globalisation has driven change and growth in countless industries, transformation in business processes and diversification in economies. It has also, alongside a number of societal and regulatory shifts, contributed to a steady rise in the incidence of domestic and international disputes.

Worldwide, organisations are facing increased workloads relating to commercial and labour litigation, COVID-19-related disputes, environmental, social and governance (ESG) matters, legal actions for data protection violations, class actions, cross-border cases and more.

Meeting the demands of these matters is difficult for even the most sophisticated legal teams. FTI Technology delivers a range of solutions and services, supported by industry-leading case management practices, to help in-house legal departments and their law firms respond to rising litigation and disputes challenges.

Disputes and investigations services include:

 E-discovery Consulting and Services	 Digital Forensics and Collections	 Managed Document Review
 Find Facts Fast and Story Development	 Emerging Data	 Self-Service Technology

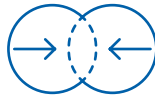
Blockchain & Digital Assets

From small projects that streamline operations, to large-scale transformations of an organisation’s supply chain, blockchain technology is poised to deliver numerous benefits in manufacturing, energy, financial services, health care, automotive, agriculture and other industries.

No matter where a company is in its strategy development or execution, our experts have a strong track record of collaborating across legal, security, IT, compliance, technology infrastructure and lines of business to ensure input and transparency with key stakeholders on blockchain solution policy development and

implementation. FTI Technology’s Blockchain and Digital Assets practice can provide needs analysis, proof of concept, ROI studies, technology evaluations, architecture development, risk assessment and regulatory guidance, deployment and project management for any stage or scale project in any industry.

Blockchain and digital assets services include:

 Digital Assets Advisory Services	 Smart Contract Drafting & Implementation	 M&A Advisory
 Digital Assets Disputes & Investigations	 Blockchain Assessment, Planning, and Implementation	 Blockchain as a Service





Efficient. Practical. Smart. Collaborative. Global. Problem-Solvers.

These are the terms our clients use to talk about us. We pride ourselves on our long-standing client relationships and deep expertise in legal and regulatory matters.



Focused on Results

Our expert team not only develops the strategies and policies but has the legal and technical know-how to execute those plans effectively and defensibly.



Best-In-Class Client Service

Our client services model, from employee training to team structures to workflow and reporting dashboards, are designed to anticipate client needs and exceed expectations.



Right-Sized Solutions

Our services are tailored to meet specific client needs, from small advisory engagements to complete transformational projects including expert managed services.

Trusted leaders in digital insights and risk management

Our experts span a broad range of areas that help organisations tackle every aspect of complex data challenges. This includes technical, legal, regulatory, and investigative expertise, as well as more nuanced skill sets, such as change management.



Auditing & Continuous Improvement

Expert Witness Testimony, Affidavit and Other Regulatory & Tribunal Support

ROI/NPV-Based Business Case Creation. Risk Assessment & Maturity Model Benchmarking

Program & Process Design/Optimisation

Technology Requirement Creation & Technology/Solution Evaluation

Technology & Process Implementation

Short-Term Managed Service & Training/Transition to Client

Long-Term Turnkey Managed Service

Leadership

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EXPERTS WITH IMPACT™

FTI Consulting is an independent global business advisory firm dedicated to helping organisations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centres throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities.

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