

Ringtail User Enablement Programs

Maximize Your Ringtail IQ

E-discovery software is a major investment. And to get the most out of the technology you need smart people and smarter workflows. With Ringtail's product training and certification program your team can become super users in no time. From mastering the nuances of data preparation and case set-up to harnessing the power of advanced analytics and predictive coding, we can quickly ramp-up your team, help train new members, and strengthen existing members Ringtail IQ.

We understand the demands on your time, so we've designed our user enablement services to be available in many formats. From just-in-time training to onsite-customized training, there is something for every organization and every budget.



eLearning Library

Ringtail's web based eLearning library allows your team to learn at their own pace and on their own schedule. These on demand training videos are designed to help users gain Ringtail knowledge and expertise in a logical, easy to follow format that, upon completion, will leave any user feeling confident to take on any e-discovery challenge.



Custom Training

Customized Ringtail training is offered to tailor training programs to meet your organization's specific business requirements and processes. Optimize learning schedules and maximize knowledge retention by matching the curriculum to your team's existing knowledge and comfort with technology. Custom training can be delivered in-person, at your offices or ours, or online using tele- and Web-conferencing.



Ringtail Certification

Ringtail Certification is available to all Ringtail users and administrators seeking to validate Ringtail expertise. Once certified, users will gain access to the Ringtail certified user community and receive recognition of their certified status with a hard copy and online certificate.

Ringtail certification is offered for the roles of:

- Reviewer I
- Reviewer II
- Case Manager
- Ringtail Administrator

Product Use Consulting: Ensure your team is effective, productive and confident in their use of Ringtail by leveraging a Ringtail expert to support their use of Ringtail. Gain the confidence that your process is repeatable, consistent and defensible with a documented workflow customized to integrate seamlessly with your business model. Product use assistance is a good complement to training, and allows us to transfer our knowledge, expertise and best practices to your team with the goal of making you self-sufficient and successful.

Master Ringtail's Cutting Edge Functionality

Ringtail helps your team manage e-discovery projects of varying size and scope in a transparent, secure and repeatable manner. Feature rich and easy to use, some of the notable features your team will master include:



Visual Review – Ringtail combines powerful keyword search, concept clustering and e-discovery's best, and only, visual review tool, Document Mapper.



Powerful Searching – Ringtail's flexible search options include the ability to search across millions of documents, attachments, metadata, document IDs and coding.



Smarter Workflows – Ringtail's review workflow enables legal teams to automate best practices for a wide variety of review types providing an efficient and defensible layer of quality control on all review projects.



Massive Scalability – Search, analyze and review millions of documents and terabytes of data with Ringtail's industry-leading scalability which provides unparalleled flexibility for handling both simple and complex projects.



Simplified Case Administration – The redesigned case management portal delivers ease of use and improved productivity to litigation support teams, making the creation, configuration, and tracking of all e-discovery projects breathtakingly simple.



Rapid Processing – Ringtail streamlines the processing and loading of electronically stored information to get your projects moving quickly.



Robust Production – Flexible production format and branding options give you the confidence to fulfill even the most demanding production requirements.

Want to Learn More? Sign-up for a Demo Today! TechSales@FTIConsulting.com