Ringtail
E-DISCOVERY SOFTWARE

Ringtail® Software as a Service (SaaS) Data Center

The security and privacy of your documents are a key concern in cloud computing. To address these concerns Ringtail Software as a Service (SaaS) is delivered to each client via a private on-demand (POD) environment. Each Ringtail POD resides in a secure data center that is fully managed by FTI Technology and offers a logically separated environment to ensure that your data is private and secure.

Data Center Details

FTI has partnered with Equinix to provide Tier 4 data center capacity with over 99.995% uptime. The 140,000+ square foot facility is staffed 24x7, has "Man Trap" entry, video camera monitoring, electronic access monitoring and a fire suppression system. With redundant connectivity and power, and the entire facility on generator backed UPS power, you can depend on system access when you need it.

Overview

- Tier 4 (N+1) datacenter
- 140000+ square feet
- 5kW per rack of AC
- Redundant Connectivity Circuits
- Redundant Power

Power

- **Electrical Capacity** – 5.0 kVA per cabinet
- **UPS Configuration** – N+1 Block Redundant System
- **# of Utility Feeders** – 1
- **# of Power Transformers** – 6
- **Utility Voltage** – 34.5 kV
- **Standby Power** – Six 3,000 kW diesel engine generator power (15,000 kW operating/3,000 kW standby)
- **Standby Power Configuration** – N+1

Security

- **Physical** – "Man trap" entry
- **Human** – 24x7 security guards
- **Electronic** – CCTV and Recorders, Motion Detection, Hand Geometry Readers, Fiber Vault

Additional Security Mechanisms

- FTI firewalls maintain a strong "default deny" inbound firewall policy.
- Operating systems and applications are regularly patched with the latest vendor security updates. A vulnerability management system scans across the infrastructure weekly to identify new vulnerabilities and remediated accordingly.
- Network intrusion detection sensors monitor the network for signs of attack.
- Centrally managed anti-malware software in installed on all servers. Updates are frequent and without user intervention. Detected malware are reported in real-time to selected staff.
- FTI uses a power monitoring system that reports on enterprise system availability, system health and backup status. This system also reports on unauthorized shutdowns or denial of service attacks.
- FTI regularly employs outside security consultants to assess the overall security architecture and recommend improvements.
- A centrally managed security information and event management system collects and receives logs from disparate systems for analysis and long term retention. A powerful correlation engine is used to tie these logs together into a complete threat landscape picture for analysis.
- FTI has implemented and maintains a complex file access monitoring system that monitors production client data for additions, deletions, reads, copies, and modifications while recording the user who performed the activity, when it was performed, where it was performed from, and the operation performed.

For More Information

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E-discovery and information governance are challenging. You need software and services that simplify the process and reduce costs. Innovation, deep industry knowledge, a strong service ethic and tenacious problem-solving all working for you. FTI Technology can help you navigate your e-discovery and information governance challenges.

www.ftitechnology.com

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