

IQ.AI for Information Governance

Classify Unstructured Data to Drive Efficient Information Governance

The rapid expansion of unstructured data due to growth from collaboration tools, digital transformation initiatives, advanced analytics, and generative AI is leading to increased costs, complexity, and risk for many organizations. Leaving this data unclassified and ungoverned makes responding to regulatory requests increasingly difficult and costly.

Benefits of IQ.AI for Information Governance

Enable end-to-end information governance

Save storage costs by deleting ROT data & archiving records

Gain visibility and insights into your data

Fix your information access controls

Decommission legacy systems with confidence

Protect IP and sensitive information

Organizations have reached a tipping point where the risks and costs of doing nothing are becoming untenable. Understanding the risk profile of your unstructured data is paramount to being able to reduce risk, manage storage costs, locate your most critical data and attain regulatory compliance, particularly when deploying generative AI technology.

Information Governance is No Longer Optional

FTI Technology's IQ.AI for Information Governance solution empowers organizations to make decisions faster and more confidently across their enterprise information. Using a proprietary AI-powered classification methodology and based on key information governance requirements, including identification of sensitive information, redundant data, record retention obligations and data locations, IQ.AI for Information Governance empowers teams to classify unstructured data and streamline compliance.

AI is Revolutionising Information Governance

Unstructured data classification technology has traditionally been limited. Relying mostly on keywords and Regex would often lead to a high number of false positives and required a heavy lift to train, deploy and maintain machine learning models.

Large Language Model (LLM) technology fills a critical gap in data classification by enabling high-accuracy results without extensive model training. It introduces true contextual understanding, moving beyond simple detection. Where traditional tools might identify elements like a Social Security number, AI can interpret the document's context and determine how it should be governed across its entire lifecycle.

Compliance Across the Data Lifecycle

Using a proprietary AI methodology, FTI classifies data to determine location and information type, enabling the application of compliant and defensible information governance processes across the data lifecycle.

FTI Technology's IQ.AI for Information Governance offers:

Scope Definition

Determination of files and folders across the organization, including SharePoint, OneDrive, file shares and additional on-prem and offline file systems. Classifications include detailed, fast and accurate insights into record type, sensitive information in context, folders/sites content overview and access across sites/users (access risks).

Validation Process

Our methodology leverages the latest LLMs providing over 90% accuracy to classify your data-at-rest, keeping it securely in your organisation's tenant. During the validation stages, we keep a human-in-the-loop refining the prompts to your organisation's information, standards and classification needs.

Data Mapping

Once classified and validated, our team analyses the information for accurate mapping, identifying ROT data, archivable information, exposed sensitive information, duplicative sites/folders, over-sharing, etc. This information is shared with you through dashboards to enable the actioning of data (such as delete, archive, move, etc.).

Enforce Governance

After analysing the data map, you can take action by defensibly deleting sites with ROT data, send archive data to cold storage, or consolidates sites for enhanced governance, directly from IQ.AI for Information Governance.

The Benefits of AI-driven Information Governance

The Information Governance team at FTI Technology has helped organisations defensibly dispose of hundreds of petabytes of data, saving multi-millions in annual costs. In addition to significant storage cost savings, organizations implementing IQ.AI for Information Governance are realizing numerous benefits including: .

- **Significant savings on storage costs** – file classification against your retention schedule, identifying ROT data and important records, to confidently dispose of or archive terabytes of data.
- **Data enrichment opportunities** – extract meaningful information from your files and store it as metadata, enabling advanced and automated information governance, knowledge management, business process and/or AI workflows.
- **Sensitive data protection beyond keywords and Regex** – identify sensitive information types, including nuanced data types such as intellectual property (IP) or trade secrets, and protect them from breach or data loss.
- **Data landscape optimization** – simplify unstructured data repositories, consolidating and reducing sites and folders, implementing access controls and applying security measures to your most valuable information.

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