

End-to-End Migration to Smarsh Enterprise Archive

Defensible Migration and Optimization of Archive Data

Archiving platforms are mission-critical systems for today's organizations and ensuring that data migration is correct and compliant with industry standards is a key business concern. FTI Technology's Archiving Services for Smarsh provide an end-to-end process for clients to safely and efficiently migrate data from legacy archive systems into Smarsh's Enterprise Archive.

Technical Expertise and a Focus on Defensibility

FTI Technology has extensive experience working with off-the-shelf and proprietary storage platforms and applications. Whether your data is stored on-premises or in the cloud, FTI Technology experts can ensure the information is correctly migrated.

Our experts have years of experience with a number of platforms and applications, including:

- Smarsh Digital Safe and Enterprise Archive
- AXS-One
- CA Message Manager
- EMC Email Xtender
- EMC SourceOne
- Global Relay
- Google Vault
- Live POP and IMAP email servers
- Microsoft Exchange and Lotus Notes and Novell GroupWise email databases
- M365 Archive
- PST, NSF, EML, EDB, MSG and MBOX files
- Veritas Enterprise Vault
- Zantaz EAS

Clients with legacy archives are struggling with outdated systems, overly complicated configurations, and disconnection from modern legal hold and compliance applications. Furthermore, identifying the data that must be kept and moved to updated environments and determining what data can be deleted is a great challenge. Costs can add up quickly between legacy license renewals and potential fines for accidental deletion of data.

Enterprise Archive enables clients to maintain greater control over their archive data, but first the data in legacy archives must be moved into the new system. In partnership with the Smarsh team, FTI Technology provides consulting and implementation support throughout the migration project. Working hand in hand with the Smarsh team, our experts ensure that all technical and legal aspects of the project can be verified. Our Information Governance Services team develops defensible documentation for all projects and has the credentials and experience to testify in court about the methods used for any migration project.

During the archive migration process, FTI Technology provides support for:

- **Remediation:** Organize and identify data that is required for business, legal and regulatory purposes. Perform defensible disposition of data that is no longer required.
- **Migration:** Support the migration to ensure only required data from the legacy platform is ingested to a fully configured Enterprise Archive platform.
- **Attestation:** Perform a chain of custody validation to ensure that data migrated from legacy archives into Enterprise Archive is done correctly while active legal cases are underway.
- **Activation:** Ensure messaging policies and processes are in place to meet legal and regulatory requirements.
- **Change Management:** Assist with the configuration of matters and legal holds as well as configuration of the supervisory review tool in the new system. Assist with updating or drafting all associated policies and procedures, conduct training.



CASE STUDY

Remediation of Data in Digital Safe

Situation

Struggling to manage decades of archived data and reduce their data footprint subject to litigation, a large global bank engaged FTI Technology to develop a process for defensible disposition of legacy data in their global Digital Safe archives.

Our Role

FTI Technology designed and implemented a novel solution and workflow to address Digital Safe’s legacy archives in the Americas, APAC, and EMEA. Our experts partnered with stakeholders from the client’s legal, e-discovery, IT and archiving teams to address data disposition across global systems to reduce the amount of data subject to litigation.

OUR IMPACT

Our work has reduced the client’s Digital Safe footprint by tens of TBs of data, resulting in significant cost savings for IT and legal and reduced risk of aged data becoming subject to future litigation. By resolving data quality issues, we have reduced the client’s risk of accidental data deletion and potential fines. Additionally, we worked with the client to design an automated process for creation and implementation of policies, allowing the client to automate legal hold preservation policies against its legacy data and migrate data efficiently and cost-effectively.

Trusted Global Leaders in Information Governance, E-Discovery and Investigations

FTI Technology’s Information Governance, Privacy & Security (IGP&S) Services provides the people, process and technology to deliver concrete improvements with demonstrable value for organizations. We assist in developing, implementing and documenting information governance programs that reduce corporate risk, secure data, improve the e-discovery process and enable faster and deeper insight into data.

About FTI Technology

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit ftitechnology.com.

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