

Technology

Subject Access Requests

Expert consulting and services to operationalise and effectively manage Subject Access Requests for corporations and law firms

Many corporations and law firms have developed or are working on establishing processes to handle Subject Access Requests (SAR) requirements under the Data Protection Act (DPA) 1998 and also for the General Data Protection Regulation (GDPR). Often, businesses struggle with responding to these requests because they must conduct detailed searches across a diverse data landscape such as emails, applications, file shares, cloud and more. This can be resource intensive and costly.

FTI Consulting has extensive experience in helping organizations rapidly assess and respond to information requests, including:

- Efficiently identifying what personal data has been collected;
- Specifying how the data was obtained and from which specific sources;
- Defining and operationalising a standard operating procedure to qualify, approve, fulfil requests with the appropriate stakeholders engaged;
- Utilising technology to help accelerate response to the data subject and supporting workflow;
- Performing data classification and remediation to reduce risk and costs going forward; and
- Future-proofing the SAR response process for ongoing compliance.

Our team of professionals – comprising former regulators, cyber security leaders, forensic investigators, law firm counsel, litigation support, in-house counsel and IT – provide your company with:

Technical Expertise

FTI professionals have extensive experience working with diverse data environments, including off-the-shelf and in-house enterprise platforms and applications. The team is also well-versed in efficiently navigating complex IT environments across the globe.

Legal and Regulatory Experience

Our global team is adept at designing and implementing compliance programs to adhere to specific legal or regulatory requirements, including DPA, GDPR, HIPAA, PCI DSS, etc. FTI can also develop defensible documentation and have the credentials and experience to testify in court about the methods used. Our team is comprised of practitioners with a wide range of legal, privacy, security and technology certifications.

Effective Program Execution

FTI is adept at translating high-level requirements into an executable project plan and effectively manage these projects from inception through completion. No matter the type or size of the matter, we can leverage proven, out-of-the-box workflows or design custom processes to quickly and cost-effectively deliver results. We have decades of experience developing standardized processes and templates, as well as implementing best practices and documenting workflows that integrate seamlessly with the client's business model.

TRUSTED GLOBAL LEADERS IN COMPLIANCE AND GOVERNANCE

FTI Consulting provides the people, process and technology to deliver concrete improvements with demonstrable value for organizations. We assist in developing, implementing and documenting programs that help to comply with regulation, reduce compliance risk and costs, while enabling faster and deeper insight into data.

For more information on our range of services, please contact:



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EXPERTS WITH IMPACT™

About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities..

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