FTI Technology helps clients meet their dynamic legal and regulatory challenges with innovative e-discovery solutions.

From maximizing the use of in-house tools, to managing the entire process as an outsourced managed service, FTI Technology offers a broad range of flexible solutions that focus not only on the technical tools, but also on the policies and procedures that support the entire process.
We differentiate our e-discovery consulting services through:

**DATA REDUCTION**
Less data in the e-discovery process can result in dramatically lower costs. We help organizations proactively remediate redundant, old and trivial information, collect only what is necessary, cull data through early case assessments, and utilize Technology Assisted Review and analytics for smarter and more efficient reviews. Through every step of the process, data reduction is defensibly achieved.

**PROCESS WORKFLOW**
Our global team can help clients more effectively manage data from inception through the production. No matter the type or size of the matter, we can leverage proven, out-of-the-box workflows or design custom processes to quickly and cost-effectively deliver results. We work within program parameters to develop standardized processes and templates, implement best practices, and document final workflows that integrate seamlessly with the client’s business model.

**BEST-OF-BREED TECHNOLOGY**
There isn’t a ‘one-size-fits-all’ solution for e-discovery. A number of variables make each organization unique – including industry, litigation profile, internal resources, company culture, geographic footprint, and technology infrastructure. We understand these requirements and deliver solution-oriented products and services to meet client needs. This includes providing best-of-breed technology and where possible, leveraging the client’s existing IT investments.
E-Discovery Consulting & Service Offerings

Companies rely on us for a full range of e-discovery consulting and services, including:

**IDENTIFICATION AND PRESERVATION**
Our team has deep expertise in conducting witness interviews, defining potentially relevant data sources and working with IT to defensibly preserve those sources. In addition we can analyze automatic deletions within the system, help advise on preservation policies and also implement and train teams on preservation tools, such as those within Microsoft Office 365.

**DATA COLLECTION & FORENSIC INVESTIGATIONS**
With speed, efficiency and discretion, our team can provide a strategic, systematic, and economic approach to investigating and collecting a myriad of data sources including network, mobile device and cloud-based social media data.

**LEGAL HOLDS**
We can help your team evaluate current litigation hold processes and, if needed, evaluate the offerings in the market and implement and migrate to a new legal hold system. FTI professionals also advise clients on updating legal hold and data retention policies.

**E-DISCOVERY SOFTWARE CONSULTING**
From point solutions (i.e. legal hold, ECA, legal review), to end-to-end applications, we help organizations find, implement and optimize the best technology for their needs. This can include a wide variety of services, including hosting, on-demand services and training.
MANAGED REVIEW, INCLUDING FOREIGN LANGUAGE
FTI Technology drives quality and efficiency at every step of the legal review process, providing a unique combination of advanced software, expert attorney review teams and innovative workflows executed in collaboration with outside counsel.

E-DISCOVERY MANAGED SERVICES
From software hosting to workflow design, project management and staffing, FTI Technology can manage the whole e-discovery process with a flat and transparent monthly pricing model.

CROSS-BORDER/DATA PRIVACY
Safely and defensibly, FTI Technology professionals can quickly deploy anywhere in the world to conduct a complete investigation, from collection through analysis and production, on-site at a company location. Clients benefit from FTI’s extensive experience managing global matters, including in-country cultural awareness, discrete processes that do not interrupt the regular course of business and multi-lingual capabilities.

DATA MANAGEMENT
Ensure that sensitive data is properly managed and remains secure, from cataloging backup tapes to collecting and remediating produced data after a matter ends.

DATA PRESENTATION
FTI Technology professionals apply their courtroom hot seat experience to understand and present your data in a manner that is actionable, whether for arbitration hearings, board presentations or other related needs.

FIND FACTS FAST
Our team of dedicated researchers, combined with advanced analytics technology, can quickly unearth key facts and data sets to enable timely and strategic decisions in investigations or litigation.
CASE STUDY

HEALTHCARE MERGER AIDED IN SECOND REQUEST AND LITIGATION BY FTI TECHNOLOGY’S E-DISCOVERY CONSULTING & SERVICES

Challenge: Two healthcare companies planned a merger and faced an anti-trust ‘Second Request’ investigation and anticipated that the government would issue antitrust litigation against them. The companies had just 60 days to respond to the Department of Justice (DOJ) Second Request, and needed to ensure that highly sensitive patient data remained secure and in compliance with the Health Insurance Portability and Accountability Act (HIPAA).

Solution: Because of FTI Technology’s deep expertise in Second Requests, including handling the e-discovery component in dozens of Second Requests over the past several years, both healthcare companies selected FTI Technology as their e-discovery partner. FTI’s services included collecting over 14 million documents and reducing the dataset by nearly half through culling, conducting a managed review with sophisticated workflows to keep data secure and in compliance with HIPAA, honing in on important documents quickly using advanced analytics, supporting post-production depositions and substantive strategy development, and providing expert witness testimony to the quality and defensibility of the entire e-discovery process.

Results: Despite several challenges, including changing priorities, rolling collections, and shifting deposition timing, the data was safely produced to the DOJ in line with the timing agreements made. FTI’s team, through its expertise and analytics, helped in-house counsel and the law firm achieve substantive compliance as requested, on time, and within budget.

CASE STUDY

ENTERTAINMENT SERVICE REALIZES SUBSTANTIAL SAVINGS WITH CUSTOM E-DISCOVERY PROCESS

Challenge: A dispute over licensing fees forced a digital entertainment service into litigation for the second time in as many years. Attorneys for the opposing litigants refused to renegotiate the previously agreed-upon – and overly broad – keywords that could be used in document searches for case-relevant material. Adding to the pressure was a narrow three-week time window to finish the job, as well as a demand by the opposition to receive no more than 30,000 responsive documents.

Solution: Facing the daunting task of evaluating 1.7 million documents, the company turned to FTI Technology to employ its analytics-based e-discovery services. In order to avoid giving the plaintiff in the case cause to challenge the validity of the disclosed documents, it was crucial for FTI to develop a strategy and customized workflow that suited its client’s unique needs. Due to the broad keywords, FTI Technology’s expert e-discovery team utilized an iterative approach, combining use of predictive coding and analytics, to quickly identify and review likely responsive documents.

Result: The iterative approach reduced the data set for review from 1.7 million documents to 59,000, of which 25,000 were produced. Opposing counsel did not issue discovery challenges, and the client realized substantial e-discovery savings. The efficiencies generated by FTI’s services represented a savings of $2.5 million over a traditional linear review of the same documentation. Moreover, the iterative workflow combining predictive coding and analytics generated a savings of $600,000, compared to a scenario where only the predictive coding tool was used.
FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit www.ftitechnology.com.
About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. For more information, visit www.fticonsulting.com and connect with us on Twitter (@FTIConsulting), Facebook and LinkedIn.

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