

Delivering right-sized, cost-effective data privacy managed services to enhance regulator-readiness and reduce risk

## SERVICES OFFERED

**The FTI team offers expertise in executing the following responsibilities as part of day-to-day privacy program management or as specific on-call response services:**

- *Data subject requests response and tracking;*
- *Data protection impact assessment reviews and escalation;*
- *Metrics compilation and reporting;*
- *Breach logging, investigation, and notification support;*
- *Records inventorying;*
- *Training and internal communications development;*
- *Requirements tracking and documentation support.*
- *Privacy crisis event handling*
- *Strategic communications for privacy crisis events*

Today's organizations face a profoundly complicated regulatory, reputational and operational data privacy environment. Many struggle to react quickly and staff internally in response to shifting requirements, which exposes them to reputational, financial and regulatory risk. To address these issues, FTI Consulting has developed a data privacy managed services offering, delivering right-sized, expert services that help organizations reduce the risk associated with privacy compliance obligations and also recognize value in their personal data.

## DATA PRIVACY MANAGED SERVICES

With FTI's data privacy managed services offering, FTI Consulting's Information Governance Privacy and Security team provides day-to-day operational and subject matter support for organizations with a range of needs; including anything from designing and running a full data privacy program, to acting as the organization's back office privacy staff, to providing strategic cover for certain tasks or at specific times.

With expert knowledge of data protection law and practices, the FTI team possess the skill to properly monitor a company's regulatory compliance and data privacy risk, train staff, conduct assessments, maintain processing records, conduct audits and liaise with supervisory authorities. The team can also execute risk management coordination and oversight activities.

FTI works collectively with the client to determine what level of engagement is required and can increase or decrease staff and services depending on varying need and risk exposure. At all levels of engagement, FTI provides crucial support while adding an overlay of in-depth risk and compliance oversight to the organization as a whole.

## SUBJECT MATTER EXPERTISE IN GLOBAL DATA PRIVACY REGULATIONS



GDPR, ePrivacy, various member state regulations



The California Consumer Privacy Act of 2018 (CCPA), HIPAA, HiTECH, GLBA, 23 NYCRR 500



PIPEDA, various provincial requirements

## WHY FTI FOR DATA PRIVACY

### Prioritization of Data Value

We work to understand client products and services and develop a strategy that reduces risk around personal data and improves that data's value by making it more transparent, which enables clients to make more effective business decisions.

### Extensive Privacy Regulatory Experience

Our global team has experience designing and building solutions that meet regulatory requirements across markets (North America, EMEA, APAC).

### Strong Technical Expertise

We have wide-ranging experience with diverse data environments, including off-the-shelf and in-house enterprise platforms and applications.

### Effective Program Execution

Our team translates high-level requirements into executable project plans and uses an array of workflows to fit the specific parameters of the project - from proven, out-of-the-box methods to custom processes designed specifically for the corporation's business model.

### Truly Cross Functional Service

We leverage a wide range of global subject matter expertise across FTI Consulting to enhance our managed services for several specific verticals (technology, financial services, life science, healthcare and others), regions and use cases.

## TRUSTED GLOBAL LEADERS IN INFORMATION GOVERNANCE, E-DISCOVERY AND INVESTIGATIONS

FTI Technology's Information Governance, Privacy & Security Services are tailored to the specific needs of each client and the FTI team offers deep experience in delivering tangible results in the context of investigations, litigation, mergers and acquisitions, regulatory issues, reputation management and restructuring. Our professionals, including forensic experts, corporate investigation specialists and technology and e-discovery professionals are industry leaders experienced in many of the largest regulatory and data privacy matters of the past decade.

## ABOUT FTI TECHNOLOGY

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit [www.ftitechnology.com](http://www.ftitechnology.com).

For more information on our range of services, please contact:



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## EXPERTS WITH IMPACT™

### About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. FTI Consulting, Inc., including its subsidiaries and affiliates, is a consulting firm and is not a certified public accounting firm or a law firm.