

# Chat and Instant Messaging Data Discovery in Relativity

FTI Technology's expert e-discovery services, when combined with the Relativity e-Discovery Software platform, can provide corporations, law firms and government agencies with a cost-effective and defensible solution for meeting their particular legal, regulatory and investigative needs.

## QUICKLY SEARCH, REVIEW, REDACT AND PRODUCE CHAT COMMUNICATIONS

Chat and instant messaging (IM) applications have quickly become a standard form of communication inside organizations around the globe. For some industries, like finance or other highly regulated industries, chat is the primary communication mechanism. As a result, chat logs are of critical interest to investigators and legal teams as they search for evidence of wrong doing, such as an insider trading investigation. And while these logs are usually available to investigators they are time-consuming to collect, review and analyze – forcing legal teams to review this critical evidence apart from more traditional electronically stored information (ESI).

Enter FTI Technology's chat and IM solution, which can be used with Relativity to give your team the power to transform indecipherable chat logs into an easy to understand and review set of conversations. Free from noise and muddled text strings, FTI provides powerful color coding and visual review capabilities to allow you to review chat communications just as you would any other document in Relativity.

FTI Technology's chat and IM solution allows you to:

### Cut the Noise

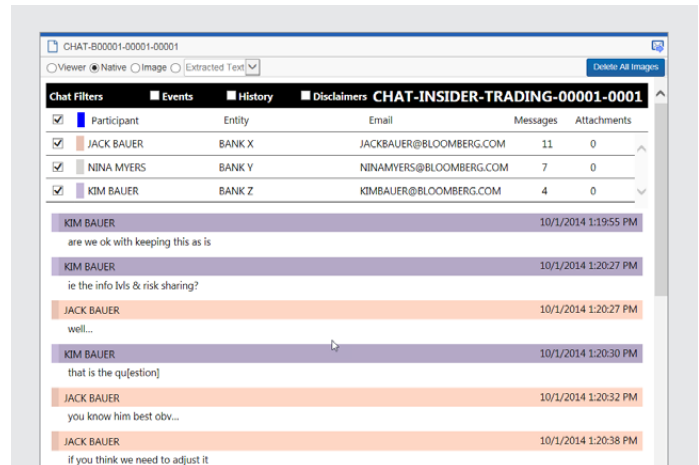
Chat logs can contain time stamps, automated greetings, exit messages and other metadata noise that make them difficult to review. The unique FTI parsing, processing and presentation method can reduce up to 75% of this text – accelerating comprehension and allowing investigators to more quickly find facts.

### Identify Individuals/Organizations with Color Coding

Easily follow chat conversations using color coding to highlight unique speakers in any given chat exchange.

### Cull for Keywords and Metadata

Review and search chat strings for keywords and metadata just as you would all other electronically stored information in Relativity.



Chat logs are often overwhelming for reviewers because of the “noise” that surrounds the messages between senders. FTI Technology's chat service eliminates this noise and then color codes the chat based on organization, so reviewers can more quickly follow the conversation thread.

### Track Chat Viewership and Access

Track chat access and viewership to identifying individuals with knowledge of the content contained in a chat communication.

### Redact Transcripts

Just as you would redact other native data types such as emails and edocs, you can also redact chat transcripts.

### Export Transcripts

Chat transcripts can be exported and produced along with other standard ESI.

Want to Learn More? Sign-up for a Demo Today at [ftitechsales@fticonsulting.com](mailto:ftitechsales@fticonsulting.com).

## ABOUT FTI TECHNOLOGY

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit [www.ftitechnology.com](http://www.ftitechnology.com).

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## EXPERTS WITH IMPACT™

### About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities..