## Technology

# **Information Governance Assessment**



Auditing Organizational Risk and Implementing Effective Program: On average, companies spend \$158 for every record stolen in a data breach.<sup>1</sup> Do you know your key areas of risk across your people, process and technology?

Corporations are under greater pressure to effectively protect sensitive data – from proprietary intellectual property to client credit card numbers. Yet many are unable to identify the specific vulnerabilities within their organization, or develop and implement effective data security and governance programs.

FTI Technology's Information Governance, Privacy & Compliance (IGP&C) team offers Information Governance Assessments so that organizations can identify potential vulnerabilities in their existing processes and technology. With these findings, the IG&CS team can develop and implement a comprehensive a data security program customized to the needs of the organization.

The IG Assessment follows best practices from leading industry organizations, including the Information Governance Reference Model (IGRM) and the Compliance, Governance & Oversight Council (CGOC). The Data Risk Assessment can be customized to each client and may include the following steps:

## 1. ASSESS

Your organization's particular needs are evaluated. On-site interviews with key stakeholders, including IT and security professionals, provide an overview of the current data environment and business processes. Existing data security technology and processes are tested and validated to identify current strengths and gaps. A data map is developed to identify new or "rogue" data repositories, such as cloud-based collaboration tools deployed at a team level.

#### 2. PLAN

A strategy is developed for your particular organization. This includes a heat map of key risks across the information lifecycle, and recommendations for action including new processes, technology and migration or remediation of data. The Data Risk Assessment can end here, or the IG&CS team can help execute on the strategy. This includes the following steps:

#### 3. APPROVE

We collaborate with IT, Legal and CISO departments to ensure all plans are reviewed and all necessary approvals and "buy in" are secured.



## 4. EXECUTE

We leverage your company's in-house collection and analytics tools, or utilize software from our industry partners, including StoredIQ and NUIX, to conduct the tactical day-to-day work and execute the agreed-upon data migration or remediation plan.

## 5. DOCUMENT

We document the full project and if needed provide experts to testify in court about the methods used for any data risk project. In addition, we can provide board-ready reports and presentations for the entire program.

## 6. EQUIP

The IGP&C team can install and maintain technology solutions to ensure "go forward" compliance and can conduct ongoing audits to confirm policy implementation and fulfillment.

In addition, if your organization has already completed a data security audit but has been unable to effectively implement the policy, process or technology changes, IG&CS can help. Through identifying key stakeholders, driving crossteam collaboration, and utilizing change management best practices, the IG&CS team has a track record of breaking down internal silos for greater project success.



## **TECHNICAL EXPERTISE AND A FOCUS ON DEFENSIBILITY**

The IGP&C team has extensive experience working with organizations of all sizes to better secure enterprise data. Whether your data is stored on-premises or in the cloud, IGP&C experts can ensure the information is secured, collected, migrated, remediated, disposed of or monitored as needed. Our Information Governance, Privacy & Compliance team also develops defensible documentation for all projects and has the credentials and experience to testify in court about the methods used for any information governance project.

## TRUSTED GLOBAL LEADERS IN INFORMATION GOVERNANCE, E-DISCOVERY, AND INVESTIGATIONS

FTI Technology's Information Governance Services are tailored to the specific needs of each client and the FTI team offers deep experience in delivering tangible results in the context of investigations, litigation, mergers and acquisitions, regulatory issues, reputation management and restructuring. Our professionals, including forensic experts, corporate investigation specialists and technology and e-discovery professionals, are industry leaders experienced in many of the largest e-discovery matters of the past decade.

## **ORGANIZATIONS NEED TO SECURE A** WIDE VARIETY OF DATA, INCLUDING:

- Personal Health Information (PHI)
- Personal Credit Information (PCI)
- Personally Identifiable Information (PII)
- Customer and price lists
- Salary and compensation information
- Client or customer account information
- Trade secrets and intellectual property
- Data stored in a prohibited jurisdiction (i.e. data subject to European Union data protection laws stored in the United States)
- Content subject to legal hold obligations
- · Content subject to regulatory retention obligations
- Data that violates company policy or copyrights (offensive content, personal media stores, etc.)

## <sup>1</sup>2016 Ponemon Cost of Data Breach Study

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## EXPERTS WITH IMPACT™

#### **About FTI Consulting**

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities.