

Technology

Archive Migration and Remediation

Migrate and remediate data in a cost-effective and defensible matter.

Archiving platforms are mission critical systems for today's organization and keeping them current, optimized and compliant with industry standards is a key business concern. As data volumes and regulatory requirements increase, system performance can suffer and negatively impact the business.

COMMON CHALLENGES

- *Setting mailbox quotas in a new messaging system*
- *Setting auto-deletion from the messaging system*
- *Defensible cleanup of existing PST's and NSF's regardless of location*
- *SMTP and other email access methods*
- *Applications that send emails directly, such as salesforce.com*
- *Archiving messages via journaling, extraction or stubbing*
- *Use of automatic classification as data is ingested*
- *Retention settings in archives*
- *Search and retrieval processes*
- *Service-level agreements with cloud archive providers*
- *Whether to migrate from legacy archives*
- *Prevent sensitive messages and attachments from leaving the gateway*
- *FINRA and other supervision requirements*

In addition, many organizations lack the necessary resources to cost-effectively and defensibly:

- Migrate data from legacy archives to next-generation archives, including Microsoft Office 365, while active cases are underway
- Remediate or segregate data prior or during a migration
- Create policies for archiving emerging data types including "Bring Your Own Device" (BYOD) and social media data
- Adhere to data privacy regulations impacting how and where sensitive information is stored and transferred
- Update messaging policies to meet legal and regulatory requirements without impacting system performance or end-user satisfaction
- Develop a cloud strategy and select a platform incorporating input from an organization's IT, Information Security and Legal departments

FTI Technology's Information Governance & Compliance Services can help you meet these challenges and reduce the cost and risk associated with migrating and remediating archived data. FTI Technology provides strategic expertise on messaging policy, the technical ability to perform data migrations, and expert witness testimony on the defensibility of the project and policies. Through filtering of metadata, keywords, sender domains and subject lines, as well as other techniques, FTI Technology can assist companies in identifying and remediating appropriate data, including:

- Duplicate messages and attachments
- High-risk data such as credit card numbers and personally identifiable information (PII)
- Data past its expiration date
- Mailboxes and other data belonging to former employees
- Common space-wasting file types
- Trivial information

TECHNICAL EXPERTISE AND A FOCUS ON DEFENSIBILITY

FTI Technology has extensive experience working with off-the-shelf and proprietary storage platforms and applications. Whether your data is stored on-premises or in the cloud, FTI Technology experts can ensure the information is secured, collected, migrated, remediated, disposed of or monitored as needed.

FTI Technology experts work with a number of platforms and applications, including:

- Symantec Enterprise Vault (.dvs, .cab, .dvssp)
- Zantaz EAS (.eas)
- EMC Email Xtender (.emx)
- EMC SourceOne (.emx)
- Microsoft Exchange and Lotus Notes and Novell GroupWise email databases
- PST, NSF, EML, EDB, MSG and MBOX files
- Live POP and IMAP email servers

Our Information Governance & Compliance Services team also develops defensible documentation for all projects and has the credentials and experience to testify in court about the methods used for any information governance project.

TRUSTED GLOBAL LEADERS IN INFORMATION GOVERNANCE, E-DISCOVERY AND INVESTIGATIONS

FTI Technology's Information Governance, Privacy & Security (IGP&S) Services provides the people, process and technology to deliver concrete improvements with demonstrable value for organizations. We assist in developing, implementing and documenting information governance programs that reduce corporate risk, secure data, improve the e-discovery process and enable faster and deeper insight into data.

ABOUT FTI TECHNOLOGY

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit www.ftitechnology.com.

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About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities..