

Technology Slack Data Discovery & Governance



DEFENSIBLY MANAGE, COLLECT, REVIEW AND PRODUCE SLACK DATA
FOR LEGAL AND REGULATORY MATTERS

For many organizations, Slack adoption is growing and in some cases, replacing email as the primary form of communication and workplace collaboration. However, integrating this data into the regular e-discovery process remains a challenge. Even understanding the export capabilities within the various versions of Slack can be difficult.

SLACK AND THE CORPORATION:

- Slack has 10 million daily active users
- That number has doubled since 2016
- 65% of the F100 use Slack
- Companies that adopt Slack see an average 48% reduction in internal email
- By 2022, 70% of teams will rely on workstream collaboration tools rather than email as the primary means of communicating, coordinating and sharing information between team members



Discovery and Governance for Slack Data

To address this problem, FTI Technology provides expert services and technology that seamlessly integrate Slack data into the e-discovery process. The FTI team can also help organizations proactively organize and better manage and protect Slack data as part of a comprehensive information governance program



Quickly and Defensibly Search Review and Produce

FTI Technology gives your team the power to connect directly to Slack and create a fully searchable and reviewable output. We visually organize the data so that it's easy to understand, allowing for targeted collections to load directly into your choice of e-discovery review platforms to make it part of the regular e-discovery process. Organizations can then review Slack data in a familiar context alongside more traditional electronically stored information to quickly understand and act upon the content for legal matters, investigations or regulatory responses. By integrating directly with Slack, the FTI team preserves metadata and ensures defensibility.



Better Manage Protect and Remediate Slack Data

Beyond reactive matters, FTI Technology provides information governance services to help organizations better control Slack and other emerging data formats, including digital sources. Using industry-leading software and proven methodologies, FTI Technology enables organizations to tackle a wide variety of challenges, including:

- Mining corporate data to find and act upon key information quickly
- Storing sensitive data, including client information and proprietary intellectual property
- Securing data against internal and external threats
- Managing data in compliance with regulations ranging from HIPAA to the General Data Protection Regulation (GDPR)
- Identifying and disposing of old or redundant data to reduce risk
- Migrating data to cloud applications (i.e. Microsoft Office 365, G Suite) and remediating information within legacy systems
- Updating litigation hold, preservation and e-discovery processes and technology to encompass digital messaging data
- Ensuring proprietary data remains secure when employees leave, as companies acquire and divest assets, or in other similar circumstances
- Managing change within the organization and providing effective communications and training on new processes
- Developing and implementing digital source governance policies that do not disrupt the business

FLEXIBLE ENGAGEMENT OPTIONS

FTI Technology's Slack data discovery and governance services are tailored to meet specific client needs. Whether you need a trusted advisor to assist with digital messaging data for one legal matter, or an on-site secondment by an FTI professional or a complete transformational service, FTI Technology can right size the approach for you.

RAPID RESULTS

With speed and discretion, FTI Technology partners with clients to develop a strategic, systematic and economic approach to investigating the myriad of potential data sources. Organizations can quickly understand and act upon the data whether for a legal matter, such as preparing for the meet and confer, or for a broader data governance initiative.

DEFENSIBLE

FTI Technology professionals utilize defensible tools and methodologies to ensure that Slack data is handled in a forensically sound manner. In addition, FTI Technology can develop courtroom materials that clearly explain the collection evidence and methodology, including affidavits, exhibits, as well as expert testimony.

TRUSTED GLOBAL LEADERS IN FORENSICS AND INVESTIGATIONS

FTI Technology has over a decade of experience in information governance, e-discovery, data security and investigations. FTI Technology is comprised of J.D.s, MBAs and practitioners with a wide range of legal, technology and security certifications. These include CISSP, CIPP/US, EnCE, ACEDS, AccessData Certified Examiner, Exterro Platform Administrator, Relativity Certified Administrator, and Ringtail Administrator certification. Our team can develop defensible documentation and has the credentials and experience to testify in court about the methods used for any information governance project.

ABOUT FTI TECHNOLOGY

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit www.ftitechnology.com.

For more information on our range of services, please contact:



Tim Anderson

+1 415 293 4483

Tim.Anderson@fticonsulting.com



Dave Freskos

+1 312 252 4029

David.Freskos@fticonsulting.com

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About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities..

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